ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ

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## IAPR: The 25 most important projects and actions of 2025

The actions of the Independent Authority for Public Revenue in 2025 were based on three main axes. Specifically, they concerned:

- Revenue collection and goal achievement
- Improving service
- Reducing tax evasion and smuggling

The intensity of digitalization, the coordinated efforts to combat tax evasion and smuggling, the use of new technologies and the continuous improvement of the authority's operating model, resulted in the IAPR exceeding its revenue target for the fourth consecutive year. At the same time, the significant reduction in the VAT gap, by almost 20 percentage points since 2017, demonstrates the Authority's effectiveness in safeguarding public revenues.

At the same time, the modernization and digitalization of processes and services continued, with the aim of better serving citizens and businesses.

"2025 was a year of strengthening our footprint in improving the everyday life of citizens and businesses with our services. With the new my1521 communication portal, the further digitalization of our processes, the improvement and modernization of control tools and procedures, the implementation of the next generation IAPR continued last year, in parallel with the preparation of the Authority's services for the integration - from January 1, 2026 - of the Greek paying agency OPEKEPE into IAPR. We continue our work, for the benefit of the public interest and society as a whole," said the Governor of IAPR, Georgios Pitsilis.

### Revenue – refunds

1. **Exceeding the revenue target by over 2 billion euros** compared to a target of 71.6 billion euros, as a result of improved voluntary tax compliance and effectiveness in combating tax evasion and smuggling.
2. **Significant reduction in the VAT tax gap** to 11.4% for 2023, and a VAT gap forecast of 9% for 2024, according to the European Commission Report published on 11/12/2025.
3. **New record for tax refunds. 8.4 billion euros** were refunded, exceeding the annual target of 7.5 billion euros by more than 12%, boosting the liquidity of businesses.

## Improving service – Digitizing services for the benefit of citizens and businesses

4. **my1521- The New Communication Portal with the IAPR.** The new taxpayer service call center 1521 has to date received and served over 305,000 calls, limiting the average call waiting time for taxpayers to 16 seconds in the last quarter.
5. **2,410,232 requests have been served,** submitted digitally through the **My Requests platform.** Pending requests **decreased by 54%** compared to the end of 2024 and **were limited to 2.5% of all requests submitted,** compared to 6.11% at the end of 2024.
6. **End-to-end changes in business details** of natural and legal persons for change of Activity Code and VAT regime. Since the start of the application, **41,481 transactions** have been completed digitally.
7. Expansion of **myAADEapp provides businesses and legal persons** with direct and easy access to digital services from their mobile phones. To date, 771,000 taxpayers have downloaded the application, of which 221,000 in 2025.
8. **myDATAapp: The free application of the IAPR,** for issuing documents and shipping notes, as well as monitoring the income and expenses of the business, via mobile devices. To date, **over 165,000** taxpayers have downloaded the application.
9. **Opening of declarations earlier than ever and new records of declaration submission.** In particular, the income tax returns of legal and natural persons opened on 14/3/2025 and 17/3/2025 respectively. A total of 6.7 million natural person income tax returns were submitted on time, corresponding to over 8.9 million natural persons and 362,682 tax returns

of legal persons. In total, **over 7 million tax returns were submitted on time** in 2025.

10. **Digital submission and clearing of Natural Person Income Tax returns for deceased persons.** 90,720 tax returns were submitted using the new procedure.
11. **Digitalization and simplification of the export process** for 21,630 small shipments worth up to €1,000.
12. **Digital automated issuance of TINs to 42,000 minors, increasing the total number of minors who have received TINs automatically to 1.17 million.**
13. **Preclearance of 1.3 million** income tax returns for 1.5 million taxpayers and **automated submission of 739,576** returns for 835,766 natural persons.
14. **Automatic update** of the Taxpayer Registry for SAs, LTDs and PCCs, through an interface with the General Commercial Registry (GCR). During 2025, **103,061 automated changes** were made for 32,787 TINs.
15. **myPROPERTY:** Within 2025, **635,065 tax returns were submitted digitally** for all categories and over €760 million were collected.
16. **New way of submitting data of contractors or subcontractors of technical projects over €6,000.** Within 2025, 99,580 declarations of contractor/subcontractor data were submitted digitally with the new procedure.
17. **Digital submission of declarations** for the payment of the operating fee for **tugboats and fishing vessels.** For the tax year 2024 (2025 declarations), 7,330 declarations were submitted digitally.
18. **Digital end-to-end compliance with the provisions of article 5C** of the Income Tax Code on a special method of taxation of income from employment and business activity for natural persons who transfer their tax residence to Greece. Since the application was launched, **54% of applications have been completed digitally** end-to-end.

### Combating tax evasion and smuggling

19. **Digital Customer Registry for the vehicle sector.** To date, 17,465,175 transactions have been registered from 27,273 businesses.
20. **Digital Shipping Note.** Since 1/6/2025, 181,628,354 shipping notes (shipping notes and invoices with movement indication) have been issued.

21. **Monthly VAT return submission** for newly established businesses with single-entry books. By the end of the year, 688,703 initial monthly submissions were submitted by 146,142 newly established businesses.
22. Expanding the functionality of the **timologio Application** as an electronic invoicing provider software for B2G transactions, in collaboration with the General Secretariat for Information Systems & Digital Governance. By the end of the year, 32,545 invoices were issued by 10,500 businesses.
23. **Over 171,000 on-site** tax, customs and chemical inspections were carried out to combat tax evasion, smuggling and fraud, in which **over 530,000 violations were detected,** while due diligence measures were applied to 1,380 businesses.
24. **Customs Audit Center (CAC) of Attica, New Customs of Piraeus and West Attica**: The centralization of the customs audit services of the IAPR, combined with the use of modern tools, ensure the transparency, acceleration and effectiveness of customs controls, optimizing the services provided to citizens and businesses. Since the operation of the CAC, **over 352,000** import documents and Excise Tax returns have been centrally processed, with the outstanding rates at the end of 2025 amounting to only 0.1% for import documents and 0.9% for Excise Tax returns.
25. **Digitalization of customs procedures at the borders.** Single digital application for the registration of over 6,300,000 incoming and outgoing trucks and buses at all land border stations in the country. Digital declaration of cash at 42 points of entry and exit of the country.