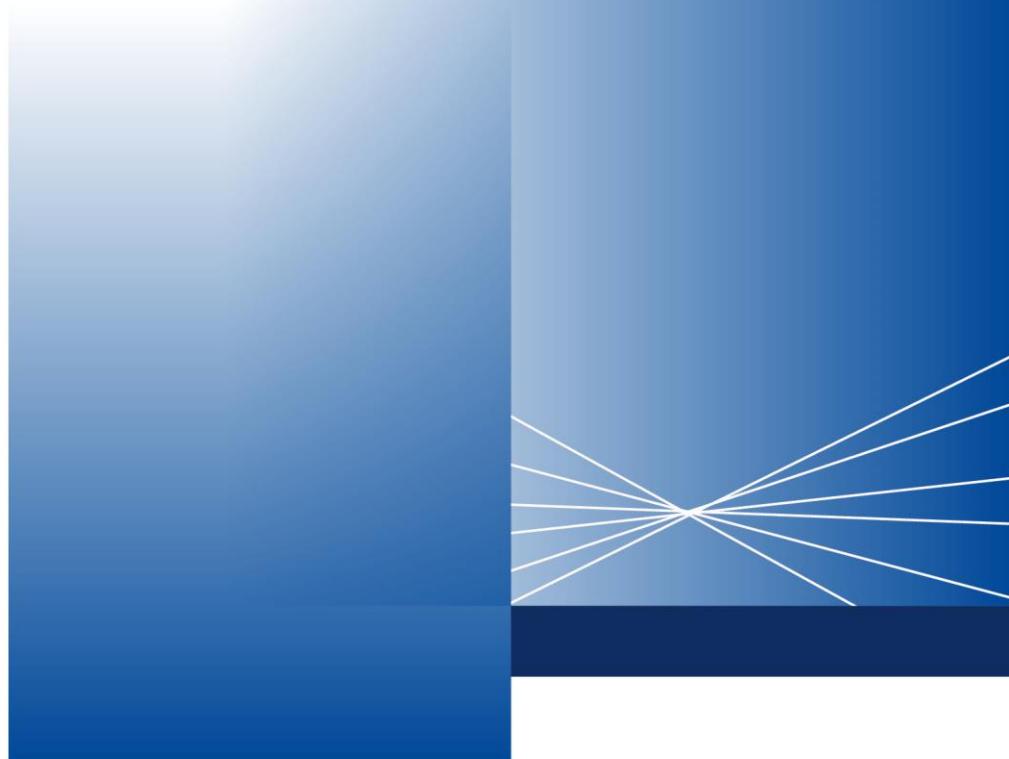




ΑΑΔΕ

Independent Authority
for Public Revenue (IAPR)

**SERVING PUBLIC INTEREST
AND SOCIETY AT LARGE**



Frequently Asked Questions for the myCAR app

ATHENS, 05 FEBRUARY 2026

1. Q I want to put my vehicle in digital immobility. What are my actions?

A Log in to the application myCAR, through the myAADE digital portal (myaade.gov.gr) by going to: **Applications > Tax Services > Vehicles > myCAR > Login to the Application > Digital Immobilization / Circulation > Vehicle Immobilization Declaration** using your TAXISnet codes. You enter or select the registration number and the details of the immobility address of the vehicle that you wish to put in digital immobility (PC, street and number). You also solemnly declare that the parking space is privately owned, rented or granted and submit your request.

In case:

- you are the sole owner, the system gives you an application number and informs you that the vehicle has been put in digital immobility.
- there are co-owners, they will be notified of your request via a message in their personal My Messages inbox. To complete the process, they must also approve the request themselves via the myCAR application by following the steps above.

2. Q Is it possible to digitally immobilize any vehicle, regardless of category and use?

A Digital immobility is only permitted for Passenger Vehicles and Motorcycles (two-wheeled or three-wheeled) that are "in circulation" and the owner has their license and license plates in his possession.

3. Q Are there any cases in which I should contact the Tax Office/Tax Procedures and Service Center to declare the immobility of my vehicle?

A Yes. You must contact the competent Tax Office / Tax Procedures and Service Center to digitally declare the immobility of your vehicle in the following cases:

- a) Theft or misappropriation of the vehicle
- b) Circulation of the vehicle abroad
- c) Transfer of the vehicle which has not been completed
- d) Seizure of the vehicle by a public authority with its registration details
- e) Removal of vehicle registration data by a public authority
- f) Delivery to the facilities of Alternative Vehicle Management of Greece (EDOE) with the aim of its permanent deletion by recycling
- g) Total destruction of the vehicle due to fire or other cause
- h) Auction of the vehicle

- i) Alienation of the owner or possessor from the vehicle, such as in the case of its collection by the Municipality as abandoned
- j) Death of the owner of the vehicle, where the immobility is declared by his inheritors (provided that a registration certificate has not yet been issued in their name).

The circulation data is kept by the owner/holder (e.g. inheritor) at his own risk.

4. Q If I want to lift the digital immobility by 31/3/20XX, what are my actions?

A Using the procedure described in question 1, you enter the platform and select the vehicle that is in digital immobility. To lift this, the following is a prerequisite:

- the payment of the annual traffic fees for the current year,
- the insurance coverage of the vehicle's circulation on the date of removal, and
- the submission of the request.

The above conditions are checked by the system during the request submission procedure and if they have been met, you can submit your request by clicking the "Submit Request" button at the bottom of the screen.

5. Q If I want to lift digital immobility from 1/4/20XX for certain months within the year, what are my actions?

A From April 1 of each year, for each year, the owner or possessor of the vehicle is given the opportunity to lift the immobility of his vehicle one (1) time within the same year, with proportional payment of the annual traffic fees, which correspond to the months of lifting the immobility and remain until the end of the year.

Specifically for the year 2025, the above possibility is valid from April 10, 2025.

ATTENTION:

The right to temporarily lift immobility by paying proportional traffic fees (digital or voluntary to the Tax Office / Tax Service) is granted only once per year. If you wish to move the vehicle for a period longer than the one already selected, provided that you have already submitted the request for lifting immobility, you must pay the annual traffic fees minus the amount you have already paid. The owner or possessor of the vehicle is obliged to re-immobilize his vehicle until the last day of its circulation period, for which the corresponding proportional traffic fees have been paid and if this is a non-working day or coincides with an official holiday, on the next working day for public services.

Otherwise, the vehicle is automatically immobilised by the IAPR after the expiry of the circulation period, for which the corresponding proportional traffic fees have been paid.

6. Q If I pay proportional traffic fees for two (2) months on 25/6/20XX for which months can my vehicle be put in circulation?

A You can choose any period of time you want to remove the immobility. It is further noted that a part of a month (even one day) is considered a whole month. That is, if you put your vehicle in circulation on 25/6/20XX you have the right to circulate it for the rest of June and the whole of July (31/7/20XX). It is understood that a vehicle cannot be put in circulation on 1/12/20XX for two months, since there is only one month left until the end of the year. For this reason, if the payment of traffic fees for two (2) months is requested today, the payment notice shows a payment deadline of 30/11/20XX for the simple reason that if he pays on 1/12/20XX he must pay only 1/12 of the annual traffic fees and not 2/12.

ATTENTION:

The temporary circulation time of the vehicle is calculated from the date of submission of the request and not from the date of payment of the traffic fees.

7. Q What happens if an owner dies while the vehicle is temporarily in circulation?

A In the event that the owner dies after the immobility has been lifted with proportional payment of the traffic fees, any co-owners or inheritors of the vehicle are required to immobilize the vehicle again until the last day of the period for which the traffic fees have been paid through the IAPR's digital application "My Requests", otherwise the IAPR will automatically immobilise the vehicle at the initially declared point at the end of the circulation period.

8. Q In the event that an owner dies and has put the vehicle in digital immobility, can the inheritors lift the digital immobility?

A No, the inheritors should contact the deceased's Tax Office or Tax Procedures and Service Center through the digital application "My Requests", attaching the necessary supporting documents regarding the inheritance of the vehicle.

9. Q I am a co-owner of a vehicle. Can I put it in digital immobility or lift the digital immobility without informing the other co-owners?

A No. All co-owners must agree whether the vehicle is to be put in digital immobility or lift the latter. Co-owners are informed via personalized notice or by e-mail if declared, and if they agree, they must approve the request.

10. Q I have submitted my vehicle's license plates to the competent Tax Office / Tax Service. Can I digitally lift the immobility?

A No. You should contact your Tax Office / Tax Service in order to submit the relevant lifting request and receive your vehicle's registration data, provided that you have paid the relevant traffic fees and have an active insurance policy for the vehicle.
Digital removal of immobility is only done when the vehicle has been put in digital immobility.

11. Q If, during an inspection, the competent authorities determine that the vehicle is circulating or parked in a public place and bears license plates, while it is digitally immobile, what consequences will I have?

A In this case, the immobility is lifted, payment of traffic fees and the fine for late payment is imposed, as well as an administrative fine of €10,000. In case of recurrence, an administrative fine of €30,000 is imposed and the owner/occupier's driving license is withdrawn.

12. Q Do I need to put my vehicle in digital immobility at the end of the circulation period? What actions are required?

A Until the last day of the month of expiry of the temporary circulation period or the first working day of the following month, if the last day of the month of expiry of the period is a holiday, you must log in to the myCAR platform with the TAXISnet codes and resubmit the digital immobility request. In the case of co-owners, in order for the vehicle to be put in digital immobility, the request must be accepted by all.
Otherwise, the vehicle is automatically immobilised by the IAPR after the expiry of the circulation period at the last declared immobility point.
In case you wish to modify the immobility point, you must **enter the myAADE digital portal (myaade.gov.gr), by going to: myAADE > Applications > Popular Applications > myCAR**, and after logging in using your personal codes, select **Digital Immobility / Circulation**, enter the vehicle registration number and then select "**Modify existing declaration**". Then, from "**Options**", select "**Create amendment request**", fill in the fields with the new parking space and submit your request. **The possibility of changing the immobility point is carried out until the day after the immobility day.**

13. Q What is the fine for late payment or non-payment or only partial payment of the annual traffic fees?

A In addition to the annual traffic fees, a fine is also imposed:

- 25% of the traffic fees if paid within January of the year to which they relate

- 50% of the traffic fees if paid within February of the year to which they relate
- an amount equal to the fees, if the vehicle is a two-wheel/three-wheel private vehicle or a passenger private vehicle, after the lapse of two months from the expiry of the deadline for timely payment, or in the event of non-payment or partial payment of the traffic fees.
- The fines are reduced by half of the fees if the vehicle is a passenger public-use car or a truck or bus.
- €30, if the traffic fees are less than €30

14. Q What happens if I pay traffic fees for a few months in order to temporarily lift the immobility and ultimately not proceed to "Submit request" within the year?

A In this case, the proportional traffic fees you have paid, without lifting immobility, are not refundable.

15. Q What is a temporary circulation permit with an "M" license plate?

A With the "M" license plate, you can circulate your vehicle (Private Passenger Vehicle or Two-Wheel Private Vehicle) for up to 3 days a year, provided it is insured, upon payment of a fee of 10 euros/day for a passenger vehicle or 3.00 euros/day for a two-wheel vehicle. The right is granted only up to two times within the year. That is, the right can be granted either once for three consecutive days, or twice for a combination of 2+1 days or 1+2 days. **The requested day of issuance of the M license plate refers to the current date** of submission of the request and not a future date.

The M plate is granted digitally, regardless of whether the vehicle has been voluntarily immobilised at the Tax Office or in digital immobility, **exclusively and only**:

- for its delivery to an End-of-Life Vehicle (EOLV) collection point,
- for its repair and inspection by a MOT,
- for the change of the space where it is kept.

If you issue an "M" license plate to change the storage location, you must enter the myAADE digital portal (myaade.gov.gr), by going to: myAADE > Applications > Popular Applications > myCAR, and after logging in using your personal access codes, select Digital Immobility / Circulation, enter the vehicle registration number and then select "Modify existing declaration". Then, from "Options", select "Create amendment request", fill in the fields with the new parking space and submit your request.

16. Q I am trying to submit a request for exemption from traffic fees due to disability for my minor child. Why is there no field to enter his/her SSN (Social Security Number) number?

A Because the relationship with the minor must have been declared, mandatorily, in the IAPR Registry by the person exercising parental responsibility or guardianship.

17. Q When submitting the request for exemption from traffic fees, why aren't all the vehicles I own displayed?

A The vehicles displayed are those that meet the conditions for granting exemption from traffic fees under the current legislation.

18. Q In which cases can I not issue the certificate of exemption from traffic fees due to disability from myCar and must I contact the Tax Office/Tax Procedures and Service Center/Tax Services?

A In the following cases:

- due to technical inability of the application;
- when there is no certification of disability results from the Disability Certification Centre but an opinion from other health committees for which there is no interoperability such as the Supreme Military Health Commission, the Supreme Navy Health Commission, etc.;
- when the vehicle is not registered;
- when the exemption is transferred to another vehicle within a year for which an exemption already exists;
- when the notification from the Disability Certification Centre is not digitized.

19. Q I have a certificate of exemption from traffic fees for a car I own, due to the disability of my minor child who is about to become an adult. What should I do to continue the exemption?

A The exemption certificate granted to the person exercising parental responsibility on behalf of a minor beneficiary is valid until the year of his/her majority. Upon his/her majority, you must transfer the vehicle to the adult disabled beneficiary. The disabled adult must then log in with the TAXISnet codes and submit a new request for exemption from traffic fees.

20. Q I wish to terminate the exemption from traffic fees due to the transfer of the vehicle. What procedure should I follow?

A You should submit a request through the "My Requests" application to the competent Tax Office/Tax Procedures and Service Center so that the Decision on exemption from traffic fees can be terminated, the traffic fees for the year of transfer can be confirmed and paid, and then the Certificate of Non-Obligation of Traffic Fees can be issued.

21. Q **Which Disability Certification Centre documents are accepted by the new application?**

A Digitized Notifications of Disability Certification Results (NDCRs), issued from 16/09/2022 onwards, are accepted, as the data is automatically extracted from e-EFKA

22. Q **What happens if the opinion (NDCR) is not digitized?**

A The request is submitted digitally through the "My Requests" application, in the myAADE digital services, attaching the necessary supporting documents to the competent Tax Office/Tax Procedures and Service Center.

23. Q **How long is the exemption I will receive valid for?**

A The exemption is valid for the entire period of validity of the NDCR, including its start and end years.